

APPENDIX

Service Model and summary of each commissioning partners' contribution

Helpline and engagement service

The helpline and engagement service will be the main access point for victims of domestic abuse/sexual violence and as such it will offer a “front door” to other support services (particularly those listed below). The Helpline and Engagement service will include a telephone helpline including webchat, assertive engagement and provision of a dedicated worker who will help to guide individuals on their support journey. It will also act as a front door for those being abusive in their relationships who wish to change and third parties concerned about those who might be in this situation.

Domestic Violence and Abuse Service; Sexual Violence and Abuse Service

Offer more intensive and specialist support and information to victims aged 16+. Support will be tailored to individual and specific needs including support throughout the criminal and civil justice system.

Perpetrator interventions

Seek to challenge the abusive behaviour of perpetrators and offers them an opportunity to access advice and support to help them to address this behaviour. This service will include longer term interventions to change abusive behaviour and shorter term out of court disposal workshops (for those perpetrators dealt a conditional caution through the Police).

Accommodation services

Leicester and Leicestershire - a variety of accommodation options for victims currently without safe housing, until they can secure safe longer-term accommodation.

Rutland - accommodation needs will continue to primarily be met via housing options

Children and Young People (CYP) specific support

Within individual local authorities Children's Services

<u>Provision</u>	<u>Lots</u>	<u>Contracts</u>	<u>Funding party</u>	<u>Procurement Leads</u>
(a) Helpline and Engagement	Single	LLR	PCC	PCC
(b) Domestic Violence and Abuse Service	City	City	City	City
	County & Rutland	County & Rutland	County Rutland	County
(c) Sexual Violence and Abuse Service	Single	LLR	PCC	PCC
(d) Accommodation related support services	City	City	City	City
	County	County	County	County
(e) Perpetrator Interventions Framework	City	City	City	City for Framework + call off
			PCC	
	County & Rutland	County & Rutland	County	Spot-purchase
			Rutland	